

SWIM SQUAD REGISTRATION FORM

Child's First Name:

Child's Surname:

Email:

Phone:

Mobile:

Address:

Date of Birth:

Emergency Contacts Name:

Medical/Allergies/Special Notes:

Emergency Contacts Number:

Emergency Contacts Relationship:

Squad Level:

Gold

Silver

Bronze

Development

Youth/Fitness

Tri/Masters

***Applicant must read and sign Terms and Conditions overleaf.**

PAYMENT METHOD (please tick)

Upfront Monthly - Payment required at reception prior to the first day of every month

Direct Debit Weekly / Fortnightly / 4 Weekly - Fill in attached DD form and return to reception. Payments are direct debited on a Thursday

FOR EANC OFFICE USE ONLY

Squad Level:

Swim Squad Registration Form complete

Name of Staff:

Date:

DD Form completed (4 Weekly)

Entered into Gladstone

Membership Card given

Subscription added

TERMS & CONDITIONS

Definition:

- "You" – the customer and signee
- "Us" – Ashburton District Council and EA Networks Centre

Use of Facilities:

- You are entitled to use the facilities dictated by your subscription type during the normal opening hours of the EA Networks Centre which may be changed at any time by us at our discretion. **At times we may close or limit the available facilities due to maintenance, health and safety requirements or for event bookings.**
- You must comply with the rules for the use of the aquatic/gym facilities. You must act with courtesy towards other users at all times.
- The rules may be changed at any time by us at our discretion.
- The rules will be displayed in the facilities and/or our website. A copy of the rules will be available upon request.
- You are required to have your photo taken for identification purposes.

Squad sessions include:

- Your subscription is for the period dictated by your subscription fee, unless either you or we terminate your subscription as permitted under these terms and conditions.
- If there has been a change in session fees, such change will take effect for your next payment.
- At times we may take photos and videos during classes. These will be used for training and marketing purposes. You agree to let EA Networks Centre to use photos of your child on our website and social media.
- We reserve the right to cancel sessions at our discretion, no refunds or credits will be given.
- If you have a subscription you may put this on hold for a defined period. All holds will include a hold fee of \$5. All cancellations are subject to a \$49 re-join fee as indicated on the Squad Change Form.
- If you attend some or all of the scheduled sessions the cost is the same.
- Your child's space isn't confirmed until payment is received in full
- Teachers and coaches will need to physically manipulate your child in order to teach stroke mechanics in the water and on poolside only. We will always ask your child's permission prior to doing so. We are happy to speak with you regarding this.
- Teachers and coaches may change during the term for unforeseen reasons.
- If you have a complaint or need to discuss your child's progress please contact Head Coach via the details on our website.

Terms applying to your direct debit subscription include:

- All direct debit memberships have a four week minimum.
- All direct debit memberships may be suspended on a **ONE WEEK MINIMUM** basis.
- Direct Debit memberships may be cancelled with **ONE PAYMENT PERIODS NOTICE** after the minimum period has passed. This will include payment of final payment period's fees.

Other Payment Terms:

- All enrolment fees may be subject to change. Such changes will take effect when you next renew your enrolment. These changes will be notified.
- All enrolment fees are inclusive of GST. A tax receipt is available on request.
- No refunds will be offered on lessons. Credits may be given when a medical certificate is provided for 2 weeks or more.

Changes:

- Changes to the general terms and conditions of enrolments shall be notified publicly within our facilities. Such changes will take effect immediately upon notification and override these terms and conditions without agreement from you the customer.

Termination:

- We can terminate your membership immediately without notice under the criteria below:
 - for any breach of these terms and conditions, or for serious or repeated breach of the rules; or
 - if, at our sole discretion, you bring us into disrepute or have not complied with the law.
- You can terminate your subscription at any time. You are not entitled to a refund if we or you terminate your subscription.

Health and Safety:

- Your safety is your responsibility. If you have any questions or concerns about exercising safely you should see your doctor.
- You are required to inform us of any medical conditions your child has. This will remain confidential.
- We will comply with our obligations under health and safety legislation.
- To assist us to maintain the equipment in a safe condition, please advise of anything you observe which needs our attention.
- You are expected to comply with all of our instructions. Advice within the EA Networks Centre will only be given by trained and qualified professionals.

Liability:

- Your safety is your responsibility. If you have any questions or concerns about exercising safely you should see your doctor.
- You are required to inform us of any medical conditions your child has. This will remain confidential.
- We will comply with our obligations under health and safety legislation.
- To assist us to maintain the equipment in a safe condition, please advise of anything you observe which needs our attention.
- You are expected to comply with all of our instructions. Advice within the EA Networks Centre will only be given by trained and qualified professionals.

Privacy:

- Personal information about you on your subscription form will be used and held by us for administration of your subscription. This includes notifying you of any changes at the facilities, any changes to these terms and conditions, and any other services available to you as a member.
- In accordance with the Privacy Act, you are entitled to access and correct the personal information held about you.
- Unless you opt out your information may be used by us for marketing purposes.

Access:

- You must produce your card at the gates depending on pass type to access the facilities. If you lose your card, you will need to pay \$5 for a replacement.
- Your card is for your use only and is not to be shared with anyone else.

By purchasing a membership, concession card or other form of service you agree and accept the above terms and conditions.