# Learn to Swim News

#### **Last Week of Term 3 2023**

Awesome effort swimmers on all your hard work this term!

This term we found a bug in our tablets updating on grading. We found that our instructors were regularly updating their swimmer's grading, but the grading was not syncing to the main database. This could have showed on your Parent Portal as your swimmer not being assessed for a long time or irregularly. Over this week and last week our instructors have gone through all swimmers grading and everything should show with a current date. If you find that your swimmer's competencies are not showing a current date by the end of this week, please let us know so we can continue to monitor whether the bug has been fully fixed.

#### **Swim School Announcement**



We are very excited to announce some changes to our Swim School for Term 4. Our current Swim School Coordinator, Zara will be shifting focus to our Waterbabies/Preschool lessons as well as continuing her oversight of our schools programme. Through this change we have taken the opportunity to create a new position of After Schools Swim School Coordinator which will be taken up by our awesome instructor Ineka. Ineka is very passionate about swimmers learning the vital skills to be safe around water and we are

excited to welcome Ineka into this new role. These roles will assist in the day to day running of the swim school with their areas of focus while being poolside for parent, student and instructor support.

## **Holiday Swim Lessons - New Classes!**

Holiday swim lessons are open for enrolments. We are offering two new classes these holidays!

One is a "Stroke Clinic" class that will be open for set levels to work specifically on skills that could be challenging to master. This class will focus on those 1-2 challenging skills only, while still in a group setting for the week.

The second new class is "Swim for Fitness" this will be a 45min session every day offered both weeks of the holidays. This class is open to Levels 6, 7 and 8 who want to keep their fitness up over the holidays, fine tune their skills and have a little fun.

Week 1 = September 25<sup>th</sup> – September 29<sup>th</sup> and Week 2 = October 2<sup>nd</sup> – October 6<sup>th</sup>. If you are interested in finding more information about our holiday lessons, please get in touch with our Customer Service team linked below.

### **Direct Debit Reminder**



This is a friendly reminder to those who are new or existing customers that our normal swimming programmes are a direct debit only programme since changing systems approximately two years ago. We have seen huge benefits to our day-to-day operation and in turn our swimmers, through significantly reduced administration, see this benefit by allowing our team here to focus on swim education.

As always if you have any questions or feedback, please let us know on eanccsr@adc.govt.nz

Julia and the Swim School Team 😊

