# Welcome to Term 3 2023!

## **Instructor Transition Period**

Thank you for your patience last Term as we navigated a period of transitioning instructors, instructor illnesses and covid through the team. We have new instructors joining us this term for those who have Monique and Zanthe. With them starting a new career path or becoming full time in other areas of our facility, please join us in wishing them the best of luck for the future. We also have signed on some fixed term instructors for Term 3 to cover Emma with her rejoining us in Term 4. We have a really great group of new instructors who are passionate about working with children and keeping them water safe. We are excited for the energy they bring to the team!

### **Lesson Price Increase**



From Monday 31<sup>st</sup> of July our Centre is rolling out new fees across our Facility including the Learn to Swim Lessons. Please <u>click here</u> for the link to find out more information. Any questions in regard to fee increase, please see our friendly Customer Service team.

### **Swim School Revision**

Thank you to those who have filled out the survey and provided feedback on our Swim School. We value your insight on how to make our Swim School the best for our community. We are currently working through your feedback and have moved into the development stage of the Swim School Review.



#### **Pool Safe Rules**

An important reminder of Pool Alone Policy and why we have one. As a Pool Safe accredited facility, Recreation Aotearoa, our governing body, require us to follow the Pool Alone Policy. If your child fun swims after their lessons, please ensure the guidelines are followed. A general recap is that all swimmers under the age of 8 require a caregiver who is 16 years or older. Under 5 years/non-swimmers have a ratio of 1 caregiver to every 2 children/non-swimmer and be within arms reach at all times. \*Please note a non-



swimmer has no age requirements but is based on whether a person has no – limited swimming ability. Ages 5 – 7 years see the ratio of 1 caregiver to every 4 children of this age bracket and must be actively supervising (able to be alert with no distractions and provide immediate assistance). If you have any questions, please reach out to our friendly staff for further clarification.

As always if you have any questions or feedback, please let us know on <a href="mailto:eancer-mailto

